

Winter
2019

FOR ICCU MEMBERS

ICCU FOCUS

AN EDUCATIONAL NEWSLETTER

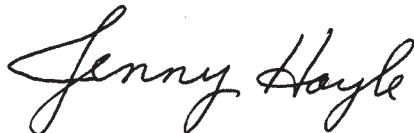
A Message from ICCU's New President & CEO

It is with thankful hearts that we wish Jay Anders well in his retirement. Under his leadership, ICCU made remarkable strides apparent any time one visits an ICCU office, our website, or mobile apps. As we close one chapter and begin another, we recognize that transitions, by definition, involve change.

Rest assured, however, our leadership change at Isabella Community Credit Union will not affect who we are at our core. ICCU will continue to be a member-focused, community-engaged financial cooperative out to build trust and lifetime member relationships. Our Member Promise – to help you simplify your financial life, always work in your best interest, and partner with you to achieve financial success (whatever that looks like for you) – still applies. ICCU's core values, like integrity, respect, diligence, and service to others, will remain unchanged. While the methods we use to best serve you may evolve and change over the years, our mission, member commitment, and values will always remain constant – they are part of our credit union's DNA!

Thank you for the opportunity to continue to serve our financial cooperative. I am passionate about ICCU and what we are doing together in our mid-Michigan community. Our team is hard at work on your behalf to implement great things for our membership this year that will help us serve you even better! We hope to see you at the Annual Membership Meeting on March 20th if you'd like to learn more.

Wishing you and your families a healthy and prosperous 2019!



President & CEO
Isabella Community Credit Union



Join us at ICCU's 62nd Annual Meeting!

Credit Unions are owned by their members. Those owners have a democratic voice and a vote at the Annual Membership Meeting. The concept of "one member, one vote" provides the opportunity to elect the volunteers who will guide the credit union in the coming years.

Please join us for the 62nd Annual Membership meeting:

Wednesday, March 20, 2019 • 6:00 pm

ICCU Main Office—2400 S Isabella Rd, Mt. Pleasant

If you are interested in running for a position on the Board of Directors, please contact Jenny Hoyle at 989.773.5927.

ICCU's Annual Community Pie Sale



Thanks to the generosity of ICCU members, employees, individual donations, and the contributions from many local businesses, **ICCU was able to donate \$13,067.46 to benefit the William and Janet Stickler Nonprofit Center in Mt. Pleasant!**



Congratulations ICCU Employees!

Each year ICCU recognizes exceptional employees for their efforts. Awards are given for longevity, outstanding participation in the community, the highest level of professional development, and the most significant contribution to the credit union and its members.

Jay Anders, President/CEO, presented the following achievement awards:

Employee of the Year Award

Kathy Thering (center)

Community Involvement Award

Kim Border (left)

Personal Achievement Award

Alicia Brown (right)



Years of Service Awards:

5 years - Melissa Voss

15 years - Jessica Feichlinger,

Jamie Funnell, Gail Zeneberg

10 years - Amber Clements

30 years - Jenny Hoyle

A New Year - A New You!



Reach your new years resolutions with ICCU! No, we can't help you say no to the ice cream or get to the gym more often, but we can help you save more money, purchase a car, or finance a new home in 2019. Talk to us to make this the year your financial dreams come true!

TurboTax Saves You Money!

Members Save Up To \$15 on TurboTax and Get a Chance to Win \$25K!



This year, get your biggest possible tax refund and a chance to win \$25,000. TurboTax is up-to-date on the latest tax laws and guarantees 100% accurate calculations, so you can be confident your taxes are done right. Plus, you'll be automatically entered to win \$25,000 when you try TurboTax Online for FREE by February 14th. And as a credit union member you can save up to \$15 on TurboTax. To enter the sweepstakes and access the member

discount, click on the TurboTax web banner located on our credit union's website.

Start today and save!



Visit <http://turbotax.intuit.com/lp/yoy/guarantees.jsp> for TurboTax product guarantees and other important information. Limited time offer for TurboTax 2018. Discount applies to TurboTax federal products only. Terms, conditions, features, availability, pricing, fees, service and support options subject to change without notice. Intuit, TurboTax and TurboTax Online, among others, are registered trademarks and/or service marks of Intuit Inc. in the United States and other countries. TurboTax \$25,000 Sweepstakes. NO PURCHASE OR FINANCIAL DISCLOSURE NECESSARY. Open to legal residents of the 50 United States or the District of Columbia, 18 years of age or older at time of entry, who are customers of participating Financial Institutions or employees of participating businesses. Void in Puerto Rico and where prohibited by law. Sweepstakes ends 2/14/19. Subject to complete Official Rules and all applicable federal, state and local laws. For Official rules including participating Financial Institutions and business, odds of winning, alternate method of entry, and prize descriptions, visit the Official Rules. PRIZES: 1 Grand Prize: A check for \$25,000. Retail value, \$25,000. 12 First Prizes: A check for \$1,000. Retail value, \$1,000 each. Maximum retail value of all prizes is \$37,000. The odds of winning a prize depend upon the total number of eligible entries received by the end of the Promotion Period. SPONSOR: Intuit Inc., 7535 Torrey Santa Fe Rd, SDG-2A-03-22E, San Diego, CA, 92129.

ICCU Important Information

Locations

2400 South Isabella Road
102 East Broadway Street
2100 East Remus Road

ICCUonline.com

989-773-5927
866-773-5927 (toll free)

Call Center/Web Chat Hours

Mon-Fri: 8 am - 8 pm
Sat: 8 am - 5 pm

ICCU's Mobile Apps

ICCU Mobile & ICCU Deposit are available to download in your mobile app store!

24/7 Web Access



Online & Mobile, including Bill Pay

Touch-Tone Teller

877-557-0547

CO-OP ATMs



Over 30,000 free ATMs nationwide

Free Shared Branching

Visit Xtend Shared Branch locations to handle basic transactions. Find a location near you at ICCUonline.com.



Holiday Closings

President's Day

Monday, February 18th

